Lab 50 v7 and v7.5 - moving a license from one machine to another

To move your copy of Lab 50 to another machine, please do the following:

1. Install the Lab 50 software on the new machine and get the machine networked with your kiosks. You can download the software from the Lucidiom support site using the following link adn logging into the support site with your APM network credentials:

http://www.lucidiom.com/clientlogin.aspx?login=Downloads&redirect=/support/downloads.aspx

2. Copy over your settings from your existing Lab 50 installation. Depending on what version you are on the files are going to be in different locations:

Version 7.0

The first file you need to copy is found in *C:\Program Files\Lucidiom Lab 50 7.0{}* directory and is labeled:

preferences.xml

You will also need to copy from *C:\Program Files\Lucidiom Lab 50 7.0\Printserver* the following:

apmconfig_printstation.xml
apmconfig_products_custom.xml (if present)

Version 7.5

The first file you need to copy is found in *C:\Program Files\Lucidiom Lab 50 7.5{}* directory and is labeled:

preferences.xml

You will also need to copy from *C:\Program Files\Lucidiom Lab 50 7.5\Tools\Printserver* the following:

apmconfig_printstation.xml
apmconfig_products_custom.xml (if present)

Version 8

The first file you need to copy is found in *C:\Program Files\Lucidiom Lab 50{}* directory and is labeled:

preferences.xml

You will also need to copy from *C:\Program Files\Lucidiom Lab 50\Tools\Printserver* the following:

apmconfig_printstation.xml
apmconfig_products_custom.xml (if present)

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3. On the new installation of Lab 50, drop your copied files into the same directories.

ⓘ **Copying files**

It is best to have both machines on the same version before copying items over. So please update the existing machine first before copying files over to the new machine.

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4. Once you're ready to transfer the license, you will need to copy down the license key from the "Home" tab in Lab 50 and then select "Deactivate License". If you are unable to do this, you can still email support to have the license deactivated. When emailing, please provide the Licnese as it appears on your screen.

5. On the new installation, use the following information to log into your account and activate the license with the key you copied down once cleared and enter your dealer credentials.

6. Make sure that on your new machine you have the same access and permissions to the same network resources as you had on the previous machine to ensure full functionality.